Prodigal for auto lenders

Collect efficiently while delivering a great customer experience

Prodigal's AI-powered applications help auto lenders maximize productivity, ensure compliance, and improve customer service.

120mins

of agent call time saved per day



93%

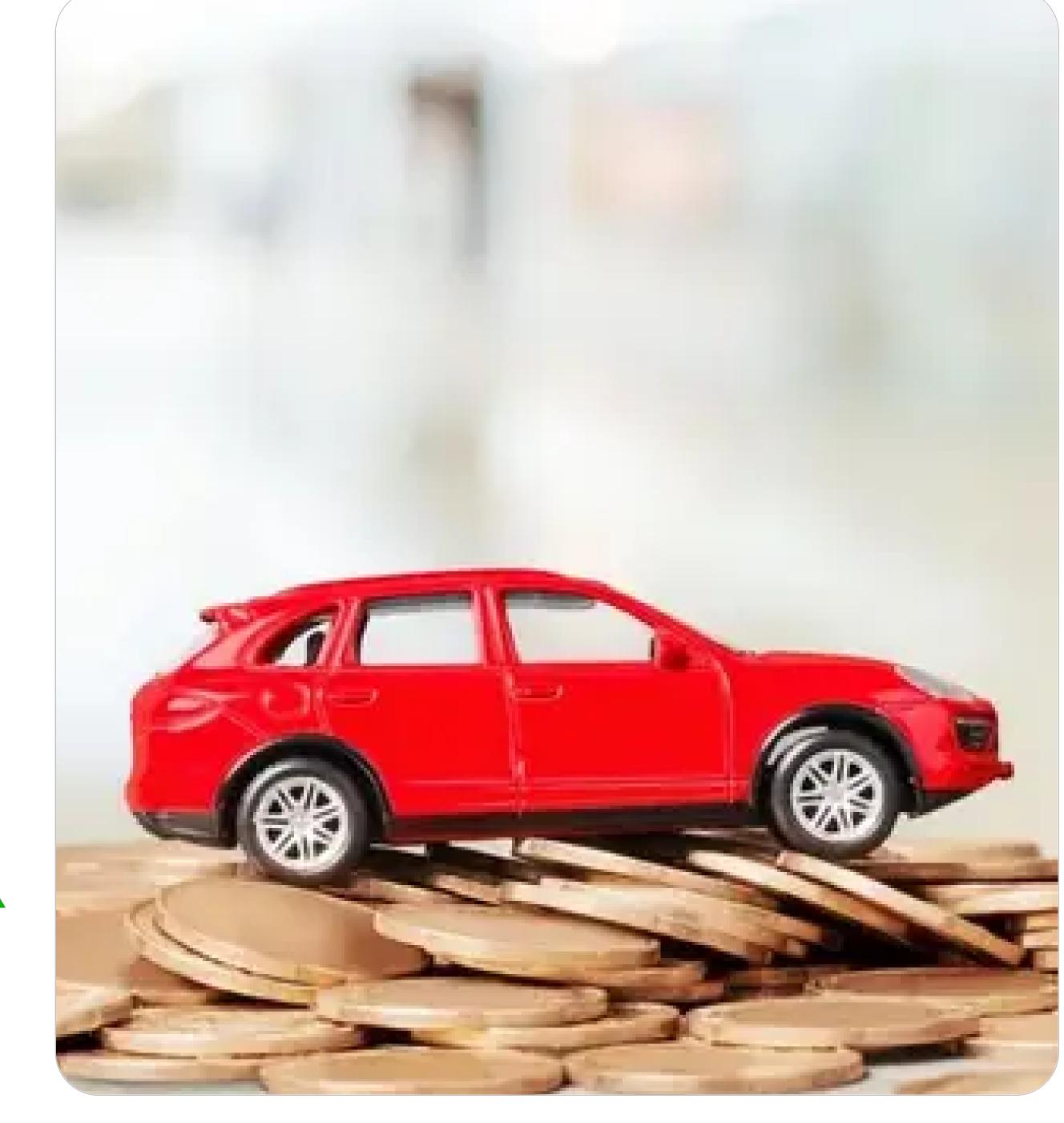
in QA cost efficiency



28%

in capital efficiency







Reduce your operating costs.

Soaring interest rates and accelerating delinquencies increase the cost of automotive loan servicing. With call center labor costs rising, innovative paths to stay lean are a must.



Increase first-call resolution.

Repeated calls cost money and lower borrower satisfaction. What if you could coach every representative through every interaction to ensure closure on the first call?



Accomplish more with fewer agents.

Hiring and retaining collections reps is tougher than ever. You need new ways to increase agent productivity and lower ramp time to achieve your goals even with a streamlined team.



"From credit to collections, we have an imperative to continually improve our processes to better support our teams and help them be more successful, faster. Prodigal makes servicing operations more efficient and effective for all parties."

Mike Lavin, COO



